

# QA Manager

## Job Description

<b>Reporting To:</b>	Head of Software Delivery
<b>Responsibility for Others:</b>	QA Leads
<b>Location:</b>	Horsham
<b>Hours of Work</b>	Monday to Friday 8.5 hours between 9.00am to 5:30pm with 1 hour for lunch
<b>Any Special Requirements</b>	None

### Overall Purpose of the Job:

We are looking for an experienced, innovative and results-oriented QA Manager with a passion for quality assurance and who constantly strives to drive efficiency without compromising on quality.

You will be focussed on taking an automation-first approach to the QA process and make use of the latest automation tools and frameworks to build pipelines which support continuous testing.

### Key Activities & Responsibilities:

- Collaborate closely with development and other delivery functions to prioritize and support the delivery of the product roadmap with high levels of software quality
- Provide QA leadership – implementing, leading and coaching continuous quality improvement across the department
- Work with the delivery teams to assure that all software development delivers to a high-quality level and will include but not limited to automated testing, clearly defined test plans/acceptance criteria, quality processes and performance testing
- Oversee defect level monitoring & analysis - ensuring that all reported defects are recorded, tracked and resolved
- Drive corrective & preventative action - ensure the appropriate improvements are raised, tracked and implemented in a timely manner as a result of defects, audits, lessons learned and feedback

### Required Skills/Experience:

- Experience in a highly technical environment including both the software being developed and the development and automated testing techniques in use

- Track record of initiating change & implementing test strategies across an organisation
- Must understand Lean principles to deliver QA in an Agile environment
- Experience of leading testing process for multiple large-scale initiatives/programmes
- Good leadership skills and able to credibly challenge status-quo to deliver best practice solutions
- Must have strong hands on automation coding skills as well as strong knowledge of BDD
- Cloud based architectures, preferably Azure, including cloud persistence and distributed architectures (SOA/Microservices)
- ASP.NET, SQL Server, HTTP APIs

**Desirable Skills/Experience:**

- Team City CI / CD
- Jira, Confluence, Git
- Financial Services industry experience
- Experience of working within SAFe methodology

**Personal characteristics:**

- Able to work well with colleagues
- Highly motivated with an attention to detail
- Ability to manage tasks and workload whilst supporting others
- Confidence and enthusiasm in embracing new technologies and learning new skills